

Terminal Installation and Training Information for Retailers

Application Approval:

- Once your application has passed credit, Department of Revenue and criminal background (through Alcohol Law Enforcement – A.L.E.) checks, you will receive a letter acknowledging your location's approval.
- You may be contacted by GTECH to schedule training prior to receiving the approval letter.

Equipment Installation:

- Retailers will be installed after the retailer has attended training.
- Retailers will need to provide 2 dedicated 2 plug outlets with minimum 15 amp circuits each. The dedicated circuits must be installed by the retailer at the retailer's cost, prior to installation of the equipment.
- Equipment that will be installed by GTECH:
 - Altura - lottery terminal,
 - printer,
 - satellite dish and cabling.

Installers will require access to the roof for satellite dish installation.

Note: The Lottery terminal utilizes wireless technology as the network communication connection to your Lottery Terminal. Lottery retailers must have Landlord/property Manager's approval before the Lottery communication equipment can be installed.

Retailer Training:

- Retailers will be contacted by GTECH to schedule training after the application has been approved.
- Confirmation of training will be by one of the following: fax, postcard, or an email will be sent to each individual location verifying the date and time that the training was scheduled.
- Training classes will be scheduled geographically across the state.
- Only approved retailers will be scheduled for training.
- Each location must attend training to receive and sell North Carolina Education Lottery tickets.

If you have additional questions, call the NCEL @ 919-71-LOTTO (715-6886) and select option 2 for the Lottery and option 1 for Retailer Services.